

Quality Policy



As the water technology experts of Veolia, we understand that quality is important to both our customers and teams. We are committed to:

- Understanding, meeting and exceeding our customer expectations.
- Improving levels of customer satisfaction and trust in our business.
- Delivering our quality products and services on time, in full and in compliance with regulatory and contractual requirements.
- Ensuring continual improvement in the quality of our products, processes, and our overall management system.
- Responding quickly and effectively to resolve identified issues.
- Developing meaningful quality goals and objectives to support the business in driving improvement.
- Providing job related training to all employees to enhance their knowledge and improve their skills.

Anne Le Guennec

Chief Executive Officer
Water Tech

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Rev 005

Environment, health and safety (EHS) policy



As the water technology experts of Veolia, we are committed to continual improvement in our journey to zero incidents by:

- Achieving environmental, health and safety excellence.
- Complying with applicable environmental, health and safety (EHS) laws, regulations, standards and other requirements.
- Providing workers with a safe and healthy working environment.
- Considering EHS impacts in all our business strategies and initiatives.
- Developing and monitoring meaningful EHS goals and objectives.
- Management and controlling risks from our facilities, products, services and activities.
- Protecting the environment by reducing use of toxic and hazardous materials, preventing pollution, and conserving, recovering and recycling materials.
- Continuing to improve our EHS systems and performance as an integral part of operational strategy and rhythm by engaging the entire managerial line.
- Eliminate hazards and reduce occupational health and safety and industrial risks faced by our workers, to prevent work related injury and ill health.
- Driving communication, consultation and participation with our workers and workers representatives, as applicable, on the issues that concern them.
- Reporting and auditing our EHS performance to improve accountability.
- Motivate and engage with all workers in our health and safety training program.
- Implement our 12 Life Saving Rules to avoid severe accidents.

We strive to prevent adverse impact and injury to the environment and the communities in which we do business. Our programs combine clear leadership by management, the participation of all workers, functions, contractors and the use of appropriate technology in developing and distributing our products and services.

Anne Le Guennec

Chief Executive Officer
Water Tech

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Rev 005